

Harleysville Flood Marketing Team



	Territory & E-mail	Phone	Fax
Dale Conrad <i>Flood Business Development Consultant</i>	AL, AR, IA, LA, MN, MS, NE, ND, SC, SD, TN, TX dconrad@harleysvillegroup.com	800.858.4754 (o) 843.568.8120 (c)	866.248.1394
Donald Cummins, CPCU, ARM, AAI <i>Flood Business Development Consultant</i>	FL, IL, MI, WI dcummins@harleysvillegroup.com	866.871.0733 (o) 804.450.3946 (c)	407.892.2715
Kevin Du Pree, CPCU <i>Flood Business Development Consultant</i>	IN, KY, NC, OH, VA, WV, New England, NY, West Coast kdupree@harleysvillegroup.com	866.371.3067 (o) 704.236.6978 (c)	803.396.0808
Deb McCracken <i>Flood Business Development Consultant</i>	FL, GA dmccracken@harleysvillegroup.com	866.283.8886 (o) 772.349.9749 (c)	772.546.0861
Phillip Rager, AIC <i>Senior Technical Flood Training Specialist</i>	<i>For training: Countrywide</i> <i>For marketing: Pennsylvania</i> prager@harleysvillegroup.com	855.868.3075, (o) 215.272.1270 (c)	215.483.2969
Donna Jallick <i>VP, Flood Operations</i>	NJ, DE, MD djallick@harleysvillegroup.com	888.707.4443 (o) 908.528.4654 (c)	732.542.1879

Harleysville. When you're looking to write profitable flood business with a quality carrier, we're "Good people to know."

Customer service department

Call for help with quoting and preparing your applications: **1.888.453.0598** 8 a.m. to 8 p.m. (ET) Monday-Friday



Harleysville Insurance
355 Maple Avenue
Harleysville, PA 19438-2297
www.harleysvillefloodinsurance.com

Harleysville Flood Processing Center

C/O National Flood Services

Mailing Address:
PO Box 2057
Kalispell, MT 59903

Street Address:
555 Corporate Drive
Kalispell, MT 59901

www.nfs.stoneriver.com

Customer Service:

csr@nfs.stoneriver.com

- Cancellations & Endorsements
- Flood Zone Determinations
- Rating Assistance
- Submit for Rate Quotes
- Requests for Supplies

Phone: 1.888.453.0598

Fax: East Coast 406.756.8263

Fax: Midwest 406.756.8744

Rollover Coordination:

nfsrollover@nfs.stoneriver.com

- Receives and reconciles declaration pages for Rollover
- Sends agency confirmation list of policies received
- Contacts agency for any missing or current information
- Bills mortgagee or insured 90 days prior to expiration date with cover letter of explanation on Agency letterhead (if requested)
- Sends agency copy of billing
- Sends agency expiration letter if premium is not received

Phone: 1.866.796.9340

Fax: 406.755.4060

Agency Services:

agency.services@nfs.stoneriver.com

- Assigns agency producer number and sets up commission structure
- Assigns agency PIN # for access to agency/policy data via Internet
- Forwards manuals and necessary materials

Phone: 1.866.796.7582

Fax: 406.755.4403

Claims:

claimsfax@nfs.stoneriver.com

- Claims reporting
- Adjuster assignments
- Status inquiries
- Claim payments

Phone: 1.800.759.8656

Fax: 406.257.1629

Excess Flood Department:

excess@nfs.stoneriver.com

- Quotes
- Claims Reporting

Phone: 1.888.281.0684

Fax: 954.420.5869



Harleysville Insurance
355 Maple Avenue
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www.harleysvillefloodinsurance.com